



Newsletter January 2009

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With these e-news communications, you'll find current information regarding the status of the various ISO based Standards and links where you can gain greater insight and knowledge on the subjects you're most interested.

We are also interested in using the e-news tool to provide others the opportunity to provide tips, feedback or information they wish to share. To do so, simply e-mail your information to our webmaster@eaglegroupusa.com and we'll see if we can insert it into future e-news updates. We hope we can continue to communicate with you in this format, but if not, please indicate at the bottom of the page your desire to be removed from our distribution and we'll promptly remove your name.

We Have Moved

With the New Year we have moved to a new location to better support your needs. We are now located at:

Eagle Group USA
6001 North Adams Road,
Suite 250
Bloomfield Hills, MI 48304

All phone numbers and email addresses remain the same.

Managing your system in a tough economy

Eagle Group USA can provide a number of cost effective services to support your Management System Needs.

Auditing - One of our more popular services, we are here to assist you in your auditing needs. [Click here for our auditing page!](#) Many organizations find it more cost effective to bring Eagle Group in to conduct their audits once or twice per year than to maintain their own auditor program. Some of the benefits include:

- No need to maintain auditor training programs - All of our auditors are qualified/credentialed and maintain their skills on an ongoing basis;
- Multiple standards can be audited at one time - Our auditors are trained in multiple standards and fields (Quality, Safety, Environment and Security), which can reduce redundancy and the number of audits;
- Process Auditing - Our auditors are skilled in process auditing and typically can audit all your processes in one to three days depending on complexity of your systems; and
- Minimal impact on your staff - Typically for each audit you are tying up the auditor and the auditee, sometimes multiple times.

Management Representative Support/Temporary Services - Is your Management Representative overwhelmed? On Parental/Medical Leave? Are you expanding your Management Services (adding another standard) and need help through implementation? We can help! Our experienced staff can hit the ground running and help you through your transition with as much or as little support as you need whether it is one day a month or twenty days a month.

Contact us at clientservices@eaglegroupusa.com if you would like a quote on Eagle Group performing these services for you.

ISO 9001 Based Quality Management Systems

The new ISO 9001:2008 version of the Quality Management System standard is out and all organizations have until November 2010 to incorporate the changes into your system.

The changes made were minimal in nature and will not require the paradigm shift or massive rewrites of documentation.

Contact us at clientservices@eaglegroupusa.com if you need any help or additional information on this change.

With the release of ISO 9001:2008 we anticipate many standards that have ISO 9001 as their root to be updated shortly thereafter (such as ISO/TS 16949, AS9100, and TL 9000) to be released shortly thereafter.

ISO/TS 16949 – Automotive Management System

The IATF has announced that they now will issue a new revision of the popular ISO/TS 16969 Automotive Technical Specification in the first quarter of 2009. They have stated that there will be “No new requirements - ISO/TS 16949:2009 introduces no new or changed requirements. ISO 9001:2008 is based on clarifications or amendments to the existing requirements of ISO 9001:2000 and those that are intended to improve consistency with ISO 14001:2004.”

Organizations registered to ISO/TS 16949 will be required to update their systems within 120 days of the release.

Contact us at clientservices@eaglegroupusa.com if you need any help or additional information on this change.

AS9100 Quality Systems - Aerospace - Model for Quality Assurance in Design, Development, Production, Installation and Servicing

The AS9100 standard will be reissued as version C in the first quarter of 2009 and will have a number of key changes.

TL 9000 – Telecommunications Quality Management System

As with the other standards the new revision 5.0 of the TL9000 standard will incorporate the ISO 9001 changes and will also include lessons learned from the version 4.0 implementation.

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To Contact Us

For all inquiries, call us at 248-355-4421, visit us at: www.eaglegroupusa.com or send an email to: clientservices@eaglegroupusa.com

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