



Consulting

Auditing

Training

Let our team help support your team!

Contact Eagle Group USA at:

Phone: 248-355-4421
Fax: 248-355-4623
6001 North Adams Road
Suite 250
Bloomfield Hills, MI 48304
Clientservices@eaglegroupusa.com



Introduction

We are pleased provide you, our potential and current clients, with information valuable to your Management System(s), Audit Program(s), and Training Program(s). In today's fast paced, ever-changing business environment, Eagle Group is working to communicate valuable management system news and information to aid your company or organization in fulfilling your individual and organizational needs.

Our full spectrum of consulting, auditing and training services will assist you in meeting your Management System's requirements.

Best Regards,

Eagle Group USA Team!

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The Eagle Group Advantage

It begins with people.

At Eagle Group, our consulting, auditing and training team comes from the manufacturing and service environments. Our extensive, "hands-on" implementation & auditing experience with management systems means we have the know-how to apply the most effective path to your successful application of your systems and third party registration/verification. Your project will be assigned a project manager who will ensure consistency and stability throughout your project requirements.

Eagle Group has had our Management System registered since 1997 and we are registered to ISO 9001. We walk the talk!

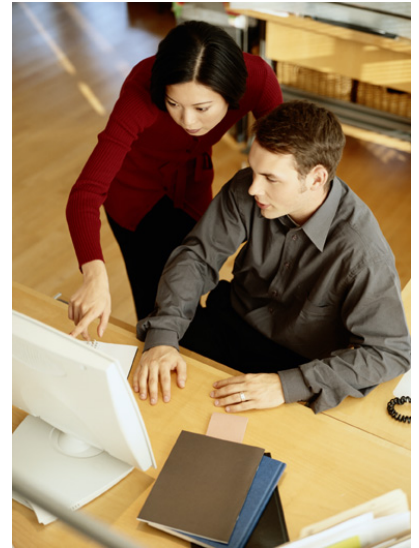
Our practical experience includes facilitation and instruction in a wide variety of industries.

It means utilizing your existing resources to save time and money

The Eagle Group team will use your existing resources to save you both time and money. Our proven, practical approach will ensure a minimum disruption of your business activities.

Training is conducted at your facility or ours. Courses can be tailored to your business requirements. Training courses include exercises actually conducted in the work environment to reinforce the learned material as it relates to your organization. We offer over 40 different training courses and workshops.

In fact, if your implementing a new Responsible Distribution ProcessSM in conjunction with an ISO based management system, depending upon the status of your current processes and procedures, you could achieve your objectives in as little as six months. And after Eagle Group has helped you facilitate implementation of your management system, you own it. With our "hands-on" approach, any new procedures, practices, processes that are put in place will integrate with and compliment your existing methods and systems. We will guide your employees on how to implement, manage and maintain the system. And when it's time to select an ISO registrar, we will assist you in that process. In addition, if you need internal auditing support, we offer a full range of on-site auditing services to assist you in maintaining your system.



NACD Related Support Services

Responsible Distribution ProcessSM Verification (RDPV)

- Third party RDPV audits
- Integrated RDP management system audits
- RDP Overview and Training support

Compliance Auditing and Support including:

- Environmental Regulatory Reviews
- Risk Management Program (RMP) Review
- OSHA/Process Safety Management (PSM) Review
- Emergency Planning and Community Right-to-know Act (EPCRA)

We support a wide industry base including:

- Aerospace specific requirements (e.g. AS9100)
- Automotive specific Core Tools requirements (e.g. ISO/TS 16949, FMEA, MMOG, PPAP)
- Business & Manufacturing solutions
- Business re-engineering & process mapping
- Chemical Management Systems (e.g. NACD Responsible Distribution ProcessSM, ACC Responsible Care Management System[®] and RC14001)
- Customized public & on-site training – over 40 courses offered
- Environmental Management System implementation (e.g. ISO 14001)
- Food Service Industry (e.g. ISO 22000)
- Information Technology ((e.g. ISO/IEC 20000)
- Laboratory Management Systems (e.g. ISO/IEC 17025, ISO 15189)
- Medical Device requirements (e.g. ISO 13485)
- Occupational Health and Safety Management System implementation (e.g. OHSAS 18001, MIL-STD-882)
- Telecommunications specific requirements (e.g. TL 9000)



“Customer First Policy” – Eagle Group’s Service Commitment

We believe the client ALWAYS comes first and our goal is a completely satisfied client.

We strive to do things right - the first time - on time - every time, to continually improve our services as well as our management system through team involvement, policy review, training and our “do whatever it takes” attitude!

As stated in our Mission statement, we are committed to providing the best in terms of quality of service. If for any reason you are not completely satisfied with the consulting or training services we provided, let us know – we will do our best to make it right!

Our Mission

Eagle Group provides solutions to the global marketplace that meet or exceed client needs and expectations.

To accomplish this, we:

- Provide the best in terms of quality of service
- Are committed to continual improvement
- Are committed to the prevention of pollution
- Focus on environmental aspects and impacts
- Focus on occupational, health & safety hazards and risks
- Commit to comply with all applicable legislation, regulations, and other requirements to which we subscribe
- Invest in our future to maintain growth and profitability
- Partner with others

Our core principles include:

- Having integrity in all we do
- Providing inspired leadership
- Recognizing the value and contribution of all

Certification

789 North Dixboro Road, Ann Arbor, Michigan 48105
(888) NSF-9000

Certificate of Registration

This certifies that the Quality Management System of
EAGLE GROUP USA, INC.

6001 North Adams Road, Suite 250
Bloomfield Hills, Michigan, 48304, United States

has been assessed by NSF-ISR and found to be in conformance to the following standard(s):

ISO 9001:2008

Scope of Registration:

Design, development, and delivery of standard and client specific management system consulting and training services supplied to domestic and international clients in a variety of industries and services.

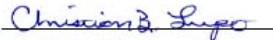
Exclusions: 7.5.2, 7.5.3, 7.5.4, 7.5.5, 7.6, 7.4

Industrial Classification:

IAF - QMS: 35
NACE: K 74.1
SIC: 874



Certificate Number: 1Y821-IS1
Certificate Issue Date: 05-JAN-2010
Registration Date: 16-JAN-2008
Expiration Date *: 15-JAN-2011


Christian B. Lupo, General Manager
NSF-ISR, Ltd.